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**From:** Ongar Town Council <clerk@ongartowncouncil.gov.uk>  
**Sent:** 03 September 2019 16:03  
**To:** App Comment; Ian Ansell  
**Subject:** Reference planning application EPF/1928/19/NEW

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Dear Mr Ansell

With reference to the proposed extension to the opening hours of Delimores 19 High Street Ongar Essex CM5 9DS. I would like to bring your attention to the following issues that residents have complained about:

- Staff has been known to arrive as early as 5:45 am to start preparing the cafe for opening at 7:30 am and not 30 minutes before opening.
- The cafe emits odours even with the extraction units and especially during the warm weather when the doors are open.
- There is excessive noise caused by the cafe staff at the rear and by patrons out the front.
- Residents parking access is blocked by vehicles.
- Residents have been abused by people parking inconsiderately.
- Parked vehicles exceeding the permitted parking time.
- The other shop keepers have reported an impact upon their business because the lay-by is full and turnaround is slow. The other shopkeepers report that they and their customers need to park as close as possible because they are moving heavy items; delivering laundry, collecting laundry, collecting animal feed and bedding from the pet shop.
- People who are unable to park in the lay-by, will then park in the road with their wheels on the footpath and obstructing it and forcing pedestrians into the road, especially pushchairs and mobility scooters.

I am informed that these issues are a problem now, and residents fear that they will get worse if the opening hours are extended. The Council want all businesses in Ongar to be successful, but not to the detriment of residents and so these concerns should be addressed when considering this application.

Michael Letch  
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